

# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

# PART I: GENERAL INFORMATION Requestor Name and Address: TEXOMA MEDICAL CENTER 1000 MEMORIAL DR DENISON TX 75020-2035 Respondent Name and Box #: STATE OFFICE OF RISK MANAGEMENT Box #: 47 MFDR Tracking #: M4-06-7164-01 DWC Claim #: Injured Employee: Date of Injury: Employer Name: Insurance Carrier #:

### PART II: REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Preauthorization rule changed retro back to 12/01/05."

Amount in Dispute: \$223.00

# PART III: RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "It appears the requestor is attempting to bill for range of motion testing however billing was submitted for physical performance testing.

The Office respectfully notes CPT code 97750 (physical performance test) is defined as being a physical performance test or measurement (eg, musculoskeletal, functional capacity), with written report, each 15 minutes. In review of the documentation attached the requestor performed range of motion testing in conjunction with an impairment rating which has a specific CPT code assigned for billing purposes."

# PART IV: SUMMARY OF FINDINGS

Date(s) of Service	Denial Code(s)	Disputed Service	Amount in Dispute	Amount Due
12/12/2005	105, D19, R1, W4	97750	\$223.00	\$0.00
			Total Due:	\$0.00

# PART V: REVIEW OF SUMMARY, METHODOLOGY AND EXPLANATION

Texas Labor Code §413.011(a-d), titled *Reimbursement Policies and Guidelines*, and Division rule at 28 Texas Administrative Code §134.1, titled *Use of the Fee Guidelines*, effective May 16, 2002 set out the reimbursement guidelines.

This request for medical fee dispute resolution was received by the Division on July24, 2006. Pursuant to Division rule at 28 TAC §133.307(g)(3), effective January 1, 2003, 27 TexReg 12282, applicable to disputes filed on or after January 1, 2003, the Division notified the requestor on July24, 2006 to send additional documentation relevant to the fee dispute as set forth in the rule.

- 1. For the services involved in this dispute, the respondent reduced or denied payment with reason code:
  - 105 Additional information needed to review charges
  - D19 Claim/Service missing supporting documents
  - W4 No additional payment allowed after review
  - R1 Duplicate Billing
- 2. The insurance carrier denied services with reason code R1, "Duplicate Billing." Review of the submitted documentation finds that the disputed service was a duplicate bill submitted for reconsideration of payment. The respondent has not provided documentation of duplicate payment; therefore, this denial reason is not supported.
- 3. This dispute relates to outpatient physical therapy services provided in a hospital setting with reimbursement subject to

the provisions of Division rule at 28 TAC §134.1, effective May 16, 2002, 27 TexReg 4047, which requires that "Reimbursement for services not identified in an established fee guideline shall be reimbursed at fair and reasonable rates as described in the Texas Workers' Compensation Act, §413.011 until such period that specific fee guidelines are established by the commission."

- 4. Texas Labor Code §413.011(d) requires that fee guidelines must be fair and reasonable and designed to ensure the quality of medical care and to achieve effective medical cost control. The guidelines may not provide for payment of a fee in excess of the fee charged for similar treatment of an injured individual of an equivalent standard of living and paid by that individual or by someone acting on that individual's behalf. It further requires that the Division consider the increased security of payment afforded by the Act in establishing the fee guidelines.
- 5. Division rule at 28 TAC §133.307(g)(3)(C)(ii), effective January 1, 2003, 27 TexReg 12282, applicable to disputes filed on or after January 1, 2003, requires the requestor to send additional documentation relevant to the fee dispute including a statement of the disputed issue(s) that shall include "the requestor's reasoning for why the disputed fees should be paid." Review of the submitted documentation finds no documentation of the requestor's reasoning for why the disputed fees should be paid. The Division concludes that the requestor has not met the requirements of Division rule at 28 TAC §133.307(g)(3)(C)(ii).
- 6. Division rule at 28 TAC §133.307(g)(3)(C)(iii), effective January 1, 2003, 27 TexReg 12282, applicable to disputes filed on or after January 1, 2003, requires the requestor to send additional documentation relevant to the fee dispute including a statement of the disputed issue(s) that shall include "how the Texas Labor Code and commission [now the Division] rules, and fee guidelines, impact the disputed fee issues." Review of the submitted documentation finds that the requestor did not state how the Texas Labor Code and Division rules impact the disputed fee issues. The Division concludes that the requestor has not met the requirements of Division rule at 28 TAC §133.307(g)(3)(C)(iii).
- 7. Division rule at 28 TAC §133.307(g)(3)(C)(iv), effective January 1, 2003, 27 TexReg 12282, applicable to disputes filed on or after January 1, 2003, requires the requestor to send additional documentation relevant to the fee dispute including a statement of the disputed issue(s) that shall include "how the submitted documentation supports the requestor position for each disputed fee issue." Review of the submitted documentation finds that the requestor did not state how the submitted documentation supports the requestor's position for each disputed fee issue. The Division concludes that the requestor has not met the requirements of Division rule at 28 TAC §133.307(g)(3)(C)(iv).
- 8. Review of the hospital bill finds that the provider billed the disputed service using CPT code 97750 with modifier GP. Per the American Medical Association *Current Procedural Terminology* CPT 2005, Fourth Edition, code 97750 represents a "Physical performance test or measurement (eg, musculoskeletal, functional capacity), with written report, each 15 minutes." Review of the medical records submitted by the requestor finds that the service performed was an impairment rating, but the documentation does not support that physical performance testing was administered. The documentation, therefore, does not support the service as billed. Reimbursement cannot be recommended.
- 9. Division rule at 28 TAC §133.307(g)(3)(D), effective January 1, 2003, 27 TexReg 12282, applicable to disputes filed on or after January 1, 2003, requires the requestor to provide "documentation that discusses, demonstrates, and justifies that the payment amount being sought is a fair and reasonable rate of reimbursement." Review of the submitted documentation finds that:
  - The requestor did not submit a position statement for consideration in this dispute.
  - The requestor has not articulated a methodology under which fair and reasonable reimbursement should be calculated.
  - The requestor does not discuss or explain how payment of the amount sought would result in a fair and reasonable reimbursement.
  - The requestor did not submit documentation to support that the payment amount being sought is a fair and reasonable rate of reimbursement.
  - The requestor does not discuss or explain how payment of the requested amount would satisfy the requirements of Division rule at 28 TAC §134.1.

The request for additional reimbursement is not supported. Thorough review of the documentation submitted by the requestor finds that the requestor has not demonstrated or justified that payment of the amount sought would be a fair and reasonable rate of reimbursement for the services in dispute. Additional payment cannot be recommended.

10. The Division would like to emphasize that individual medical fee dispute outcomes rely upon the evidence presented by the requestor and respondent during dispute resolution, and the thorough review and consideration of that evidence. After thorough review and consideration of all the evidence presented by the parties to this dispute, it is determined that the submitted documentation does not support the reimbursement amount sought by the requestor. The Division concludes that this dispute was not filed in the form and manner prescribed under Division rules at 28 Texas Administrative Code §133.307(g)(3)(C), and §133.307(g)(3)(D). The Division further concludes that the requestor failed to support its position that reimbursement is due. As a result, the amount ordered is \$0.00.

Texas Labor Code §413.011(a-d), §413.031 and §413.0311 28 Texas Administrative Code §133.307, §134.1 Texas Government Code, Chapter 2001, Subchapter G

# PART VII: DIVISION DECISION

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is not entitled to reimbursement for the services involved in this dispute.

DECISION:		
	Grayson Richardson	December 28, 2010
Authorized Signature	Medical Fee Dispute Resolution Officer	Date

# PART VIII: YOUR RIGHT TO REQUEST AN APPEAL

Either party to this medical fee dispute has a right to request an appeal. A request for hearing must be in writing and it must be received by the DWC Chief Clerk of Proceedings within **20** (twenty) days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with other required information specified in Division rule at 28 TAC §148.3(c).

Under Texas Labor Code §413.0311, your appeal will be handled by a Division hearing under Title 28 Texas Administrative Code Chapter 142 Rules if the total amount sought does not exceed \$2,000. If the total amount sought exceeds \$2,000, a hearing will be conducted by the State Office of Administrative Hearings under Texas Labor Code §413.031.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.